

 TouchOffice Web<sup>+</sup>

# Intelligent business management

Unlock a range of  
additional features by  
upgrading your back-office  
management system.



# Unlock a comprehensive Ticketing solution.

Upgrade to TouchOffice Web+ to unlock a comprehensive digital ticketing solution. Ticketing provides a range of intuitive tools that completely streamline the customer purchasing journey. The solution gives you access to infinite designs and flexible ticket criterias, so ticket prices and aesthetics can be seamlessly tailored to your preference.

Ticketing completely streamlines event management by offering a custom seat plan creator and an Entry Ticket Scanner app. The seat planner allows customers to purchase tickets for their preferred locations at various prices and the Entry Ticket Scanner app validates tickets within seconds, ultimately reducing queues outside your venue.



# Create a range of bespoke vouchers.

Reward your customers with vouchers and entice repeat custom. Vouchers and discount codes can be linked to personal customer accounts, meaning they are redeemable through your TouchPoint till, TouchTakeaway webshop and ByTable app.

TouchOffice Web+ gives your business the opportunity to effortlessly run comprehensive loyalty schemes across multiple sites. Gain complete control over voucher designs, redeemable amounts and quantity allowing you to strategically upsell and cross sell items.





## Real-time decisions.

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With easy access to real-time sales data, you can quickly identify trends and be in a position to react instantly.



## Promotions.

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Create bespoke promotions and vouchers within TouchOffice Web+ to entice customers and offer exclusives.



## Historical insight.

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Filter historical reports to track specific sales, staff performance, best-selling products, stock levels and more.



## Multi-site control.

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Keep track of your entire estate and make changes to single outlets or across the whole business.



## Remote programming.

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Make instant changes to your pricing, promotions and products across your entire estate, or schedule them for later.



## Stock control.

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Place and schedule orders with your chosen suppliers and easily keep track of all your ins and outs.



## Export data.

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Choose from over 200 standard reports and export data easily into HTML, PDF or CSV.



## Time & attendance.

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Keep a reliable, accurate record of your staff time and attendance by utilising the clock in/out functionality.



## Versatile.

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Get a bird's eye view of your business, from anywhere in the world, at any time, on any device.



## PLU import.

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Group PLUs and simply import them to your new till. Perfect for setting up multiple terminals across a range of sites.



## Email reports.

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Schedule regular email reports via TouchOffice Web+, giving you automated insights into your business.



## Customer reports.

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Group customers by their membership bands so different discounts and benefits can be set for each group.

# Secure and efficient cash management.

Improve security by keeping clear records of monetary value within cash drawers, safes and machines. With the cash management features in TouchOffice Web+, auditing the movement of money, and tracking all adjustments, has never been easier; allowing you to easily identify variances.

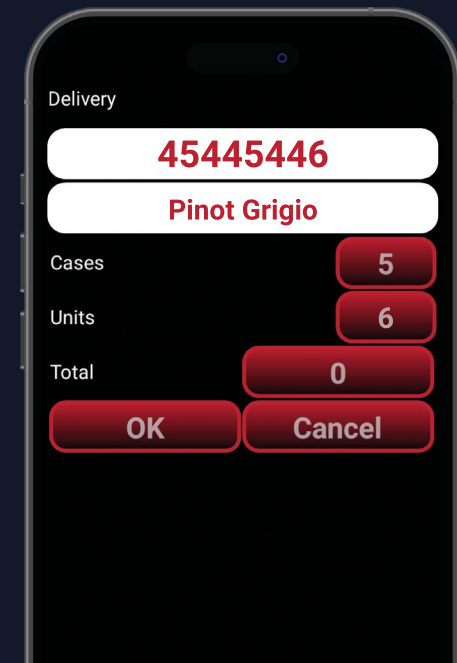
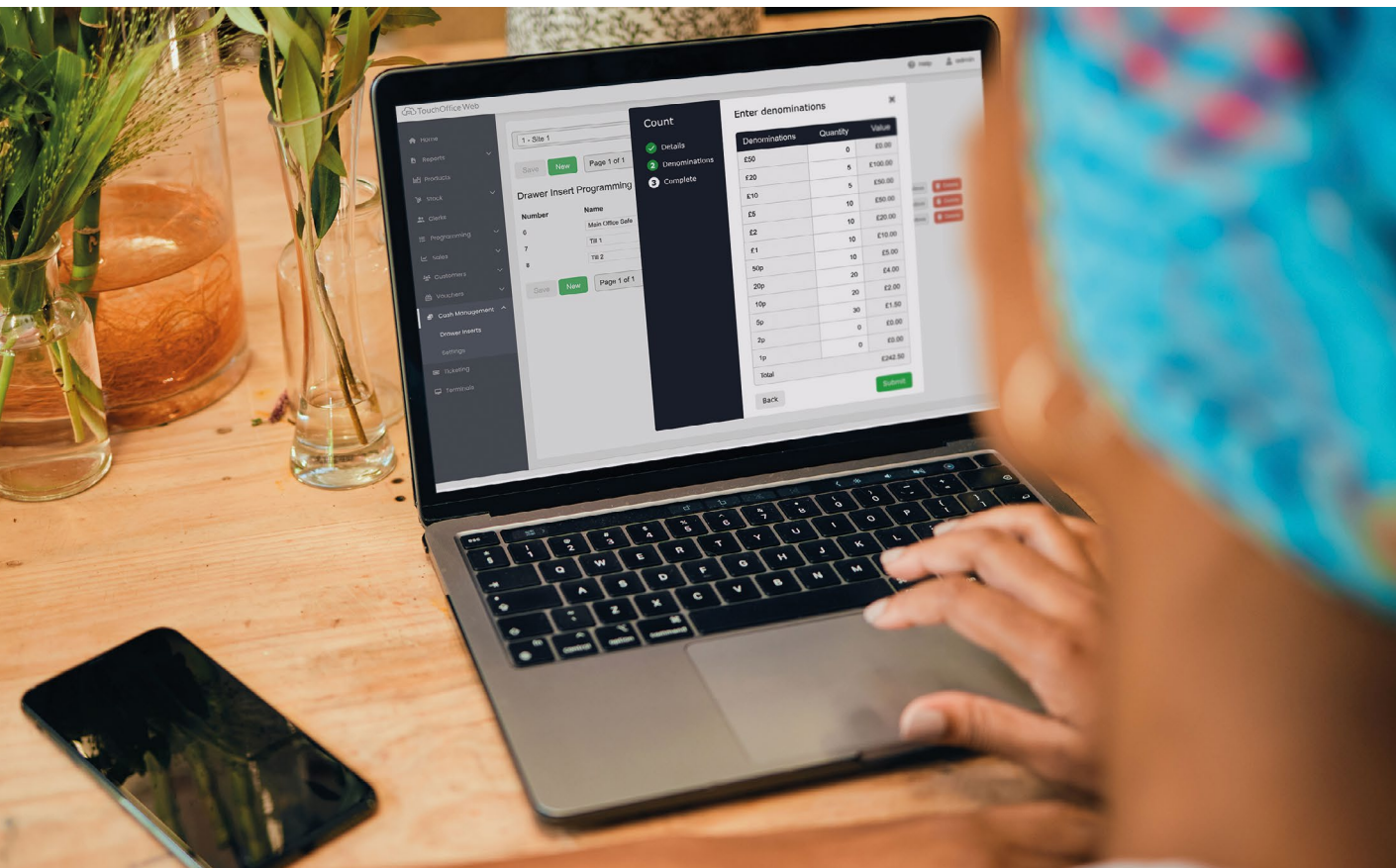
A full history of all counts and movements, including who performed each transfer, is available anytime. One of the core features includes the ability to declare the movement of cash, such as floating it to a cash drawer or completing a cash drop back to a safe. Discrepancies will be easily and quickly flagged for further investigation, giving you peace of mind that nothing is going missing in the transfer process.

# Intuitive stock control software.

TouchStock is the intuitive mobile stock management software that allows you to count stock, scan barcodes, check deliveries and generate labels.

Set up automatic stock purchases and schedule orders for low stock items to ensure you never run out of your best sellers and gain the ability to print new shelf-edge labels.

The solution can be simply downloaded onto your smartphone or tablet, allowing you to carry out stock assessments remotely across a range of venues. As long as you have an internet connection, TouchStock will update all figures instantly.



# Case study.

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Whitehorse



## Denver Bars – White Horse.

Owner, Matt Ward, has been championing the ICRTouch ecosystem since 2007 and worked with our Authorised Silver Partner, to integrate S4labour's workforce management solution.

Seeking to streamline various HR responsibilities, Matt and the management team needed an integrated system that would help them work smarter, not harder.

The solution:

- TouchOffice Web+ intelligent business management software.

Already familiar with ICRTouch products such as TouchPoint tills, PocketTouch hand-held ordering and ByTable order-to-table solutions, the White Horse, and other Denver Bars venues, upgraded their TouchOffice Web account to TouchOffice Web+ to enable S4labour integration. The intuitive human resource management system provides a clear overview of staff operations and a range of tools to help facilitate easy workforce management. The integration with ICRTouch software, TouchOffice Web+ facilitates the sharing of sales data to S4labour, meaning data-driven forecasting and resource allocation can be done easily.

The introduction of S4labour has significantly increased the efficiency of Denver Bars' workforce management, resulting in more engagement and clearer communication with the teams. Owner, Matt, now has access to a robust management tool which, thanks to the seamless integration of S4labour and TouchOffice Web+, means no more manual administrative duties on spreadsheets and other outdated systems. Clearly displayed rotas, easy holiday management, simple exportable payroll information and end of week reports are combined within the S4labour dashboard.



## Streamline your operations with one simple, fully integrated ecosystem from ICRTouch.

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It really is worth taking the time to evaluate and consolidate your current systems. Are you battling with confusing, complicated reports that aren't easy to access? Or are you and your management team looking for more detailed business insight?

All software solutions from ICRTouch have been designed and developed with ease of use in mind.

TouchOffice Web+ integrates seamlessly with not just the TouchPoint till software, SelfService kiosks and PocketTouch to process orders, but also the wider ecosystem to configure ByTable self-ordering apps, implement Ticketing solutions and so much more.



## Workforce Integration.

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Seamlessly integrate a range of third party workforce management softwares with your TouchOffice Web+ back-office management system and gain a bird's eye view of your human resources.

The integrations provide your management team with a range of handy tools for scheduling shifts, creating rotas, working out wages, overviewing holiday requests and sharing sales data to help you make more informed business decisions.

 workforce.com



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